

PATIENT PARTICIPATION GROUP TUESDAY 4 JULY 2017 FROM 1830 MEETING NOTES

In attendance:

Clive Green	Chair
Tony Wright (from 1910)	Deputy Chair
Linda Walters	
Kate Sanders	
Ruth Hunter	
Rosemary Lloyd	
Margaret Hand	
Dr Corlett (until 1900)	
Don McGeorge	Secretary and Practice Manager

Apologies:

Carol Bevis	
Sam Cooke	
Paula Tippler	
Mark Underwood	
Melissa Lawson	IT and Compliance Manager

1. Notes of the meeting held 9 May 2017 and matters arising, not already on the agenda.

a. Web Presence: This is now live, and TW has circulated details. It is also linked to the Practice Website and has been promoted on that site as well. (See also separate agenda item)

b. BP Pods: It has been agreed that these will now be returned. It was also explained that these had not found favour with the bulk of SLCCG practices and most, if not all, were being returned. In some case there had been connectivity issues but, in our case, it revolved around the footprint and accessibility.

c. Dr Beet: We have now advertised for a replacement, which attracted a discussion around GP ratios, different types of practitioner and the difficulty of attracting or recruiting GPs to Lincolnshire.

2. Dr Corlett was in attendance, and the group took the opportunity to discuss various issues with him and take his views on a wide range of subjects including:

- Current state of General Practice and how it has changed
- Various CCG initiatives (STP, ACS, JSNA, Neighbourhood Teams)
- The development of the Nursing team in recent years
- List size and its expansion, and the issues that an “open” contract naturally incur.

- The development of super surgeries, walk in centres and the future (or otherwise) of small practices in the current environment.
- The Chair asked where he saw the PPG going and Dr Corlett explained that it was really very much down to the group and what they were prepared to do. His view had always been that the group were set up to add their views to the work of the practice, and to support it where necessary but it was very much down to the group to work out where it wished to place itself.

Dr Corlett left the meeting at 1900.

(Post Meeting: Dr Corlett has been the lead GP at the practice for PPG issues since its inception, but this was his last attendance. The mantle will be passed to another GP prior to the next meeting of the Group).

3. Treasurer for the Group: Chair

Ruth Hunter has now volunteered to take on the role of Treasurer for the Group. The Chair made the point that the Group at this time had no funding, but he was going to address this.

5. Overseas GPs DMcG

Don explained the rationale behind our decision to recruit in this way, and reported that we would be welcoming two new GPs to the practice in August, both from Eastern Europe. He explained the logistics of this, including the initial familiarisation and training requirements that the practice would face but – ultimately – the long-term gain given the paucity of recruits available in Lincolnshire.

6. Healthwatch (Standing item) DMcG

There had been no feedback received from Healthwatch to discuss.

7. Website Presence TW

Tony was pleased to note the way in which the PPG website had been received, but still sought feedback and ideas in relation to its development for the future. He also asked for suggestions over various local links that could/should be added. It was agreed that this should not be through any form of working group, but that individuals should simply email him and he would do the rest.

8. From the Chair and AOB:

- **New Dental Practice in Spalding:** It was reported that a new NHS Dental practice was due to open in Spalding in December, and that this would be a 365 day, 12 hours per day facility. More details will follow in due course.
- **JSNA:** As a part of the Joint Strategy Needs Assessment (which is apparently alive and kicking in Spalding) there is a requirement for 5

individuals to join the Board of the Lincolnshire Partnership Trust in order to engage with the process of appointing senior members to the Trust.

- **Prescribed Medication:** This is a current hot topic nationally, and SLCCG are addressing certain areas around wastage – which is huge – and the use of Over the Counter medications for acute issues rather than prescribed medicines (such as paracetamol) at massive comparative cost. This developed a wide ranging discussion around various related issues – hoarding of medications, patients not considering what they are receiving/requesting on repeats and other thoughts; ultimately it was felt that this was a positive initiative.
- **PPG Surgeries:** It was agreed that the PPG would carry out promotional attendance at the practice on the following dates between 0900-1100:
 - Monday 7 August – Clive and Tony
 - Friday 8 September – Linda and Kate
- It was agreed that a flyer would be drafted in relation to the new website and developing a mailing list for future events, and that this would be distributed at the reception desk.
- The development of a database from feedback was discussed but at this stage the costs may be prohibitive, and this was left on the back burner for the time being.
- The success of the surgeries will be considered at the next meeting.
- **NAPP:** Don agreed to continue to chase the NAPP HQ for the issue of a password to their site, as this had never previously been received or, if it had, it was under previous management and therefore was nowhere to be found!
- **Diabetic Education Meeting:** This would take place on 11 July, and Tony would promote it on the website. It is already, for information, advertised at the practice as well.
- **Practice Team:** Don agreed to invite Dr Khan to a future meeting to discuss his work with the CCG, and the Dispensary Manager to explain the vagaries of the dispensing function.

9. **There being no other business to discuss, the meeting closed at 2010.**

NEXT MEETING IS SCHEDULED FOR TUESDAY 5 SEPTEMBER 2017